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Nicosia, Cyprus

8th Conference
Sustainable Mobility and Intelligent Transport Systems

Public Transport and MaaS

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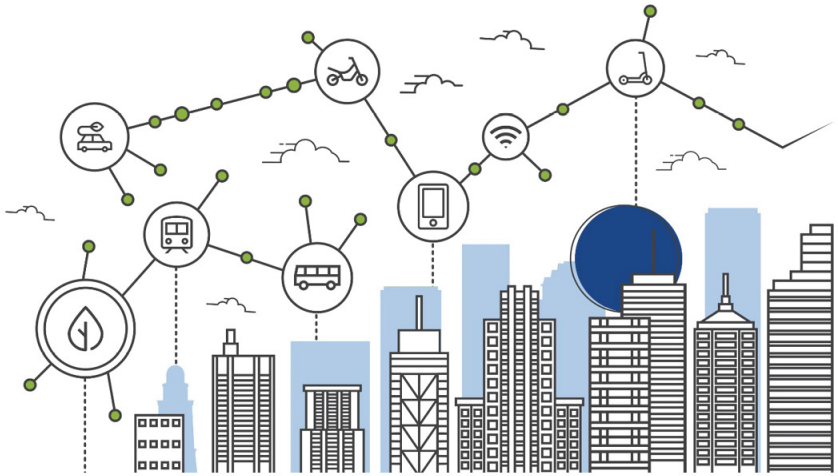

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What we have built

12.3M

passengers in 2025

1M+

passengers every month since May 2024

7.75 → 7.97

passenger satisfaction, June 2024 → April 2026

82.6%

of passengers pay with the Motion card

Pame Express

Park & Ride shuttle into Nicosia city centre



Express routes

X13 · X200 · X400 · X424

Fewer stops, faster journeys

Sources: CPT operational data; CPT passenger survey (IMR / University of Nicosia, April 2026)

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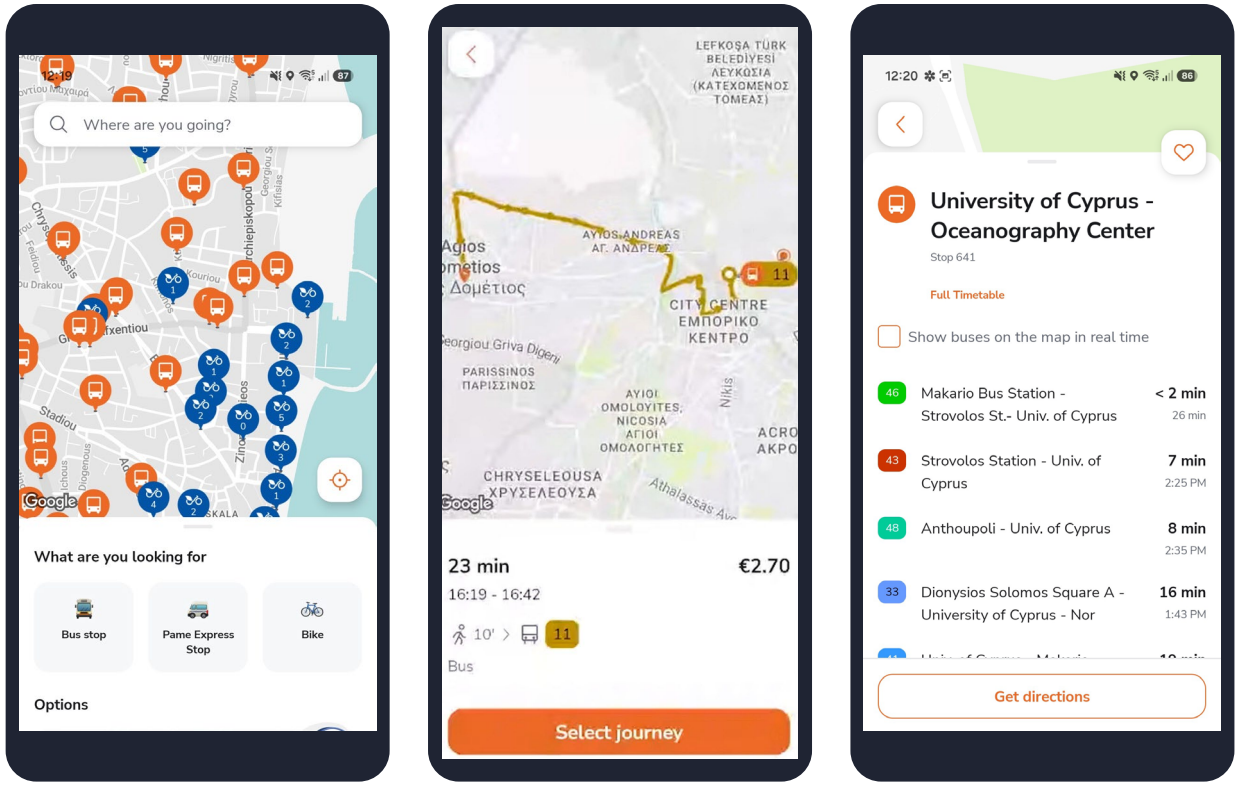
The Pame app



Relaunched in September 2026

- Real-time arrivals and live map
- Trip planning by arrival time
- Motion card top-up

Integrated: bus, bike and Park & Ride in one app

CPT buses	Nextbike	Pame Express
Nicosia and Larnaca	Nicosia and Larnaca	Park & Ride

App users rated Pame 7.89 / 10 even before the relaunch (CPT passenger survey, April 2026)

What still holds MaaS back

The tools are there. But MaaS only works if people choose public transport. Our passengers tell us what holds them back:

Perception	**21%**	name punctuality as a main problem
Information	**16%**	find information insufficient; only 1 in 2 knew the Pame app
Offer	**7.15**	frequency: the lowest score of the 10 quality criteria

Source: CPT passenger survey (IMR / University of Nicosia, April 2026, 2,000 passengers)



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The bus is better than its image

What many people believe

"Buses are not reliable"

"Buses are always late"

What we measure

99.4%
reliability

96%
punctuality

What our passengers perceive

7.2 / 10

reliability score in our passenger survey

We are not selling our service well enough.

Sources: CPT operational data; CPT passenger survey (IMR / University of Nicosia, April 2026, 2,000 passengers)

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Our next steps

Reach — More mobility partners in Pame, to get where a bus alone can't go

Show — Make our offer visible to people who don't use the bus today

Grow — More frequency and coverage where demand exists

An app can only sell trips that exist.



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How you can help

Authorities

Bus priority and space for mobility hubs at main stations

Mobility providers

Join Pame, as Nextbike did: one app, more journeys

The public

Tell us what would make you take the bus

Everyone here

Download Pame and take one trip by bus this week

The bus is the backbone, but it can't do it alone.



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Organisers

Ministry of Transport, Communications and Works

DEPARTMENT OF PUBLIC WORKS

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Thank you!



CYPRUS PUBLIC TRANSPORT

Joseba Lopez
Operations Director, Cyprus Public Transport

Pame APP
Pame μαζί σε κάθε διαδρομή
App Store Google Play

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